



Date: August 06, 2024

Time: 12:00 PM

Webinar, 12-1:30 p.m.

This program is complimentary for IHA-member hospitals and health systems.

With incidence of violence against healthcare workers increasing in recent years, hospitals are actively seeking ways to ensure the safety of all patients, staff and visitors on their premises. A result of the improvement plan from IHA's 2023 Emergency Preparedness Exercise on violence in healthcare, this webinar will delve into the Essentials of Aggression Management (EoAM). EoAM is a comprehensive program that trains healthcare workers to recognize and defuse aggressive behavior before it becomes violent.

The webinar will focus on the following elements of EoAM:

- The EoAM aggression continuum identifying six behavioral changes between calm and physically violent.
- Practical de-escalation and self-defense techniques at each level of the aggression continuum.
- Positive recovery from incidents of workplace violence.

At the conclusion of this program, participants will be able to:

- Review the incidence and impact of hospital workplace violence.
- Identify the different stages of the Essentials of Aggression Management aggression continuum.
- Apply practical de-escalation and self-defense techniques to manage aggressive behavior at each stage of the aggression continuum.
- Understand the key components of workplace violence incident recovery, including how to conduct meaningful debriefs.

This webinar is designed for hospital and health system leaders responsible for safety, workplace violence prevention and emergency preparedness. This may include:

- Clinical and department educators
- Quality improvement and risk management leaders
- Emergency department leads
- Inpatient unit leads
- Emergency preparedness
- Security
- Hospital operations
- Hospital administration

**Daniel S. Wilder, Vice President of Operations**  
**Sorensen, Wilder & Associates (SWA)**

Based in Bradley, Ill., Wilder is Vice President of Operations at Sorensen, Wilder & Associates (SWA), a nationally recognized safety and security consulting group. SWA provides security, safety, OSHA compliance, risk management and workplace violence prevention services for healthcare, government, manufacturing and educational facilities. Wilder has provided several specialized services for healthcare facilities nationwide, including workplace violence training, security vulnerability assessments, assessment of integrated security systems, design of access/egress control systems and design layout of closed-circuit television systems. He is the national program administrator for SWA's "The Essentials of Aggression Management in Healthcare: From Talkdown to Takedown" training program. Wilder holds Advanced Certification in CPTED (Crime Prevention Through Environmental Design) with a major emphasis on healthcare facilities. He retired from the Bradley Fire Department in February 2024 after 23 years as a firefighter/EMT.

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