



Date: November 15, 2024

Time: 9:30 AM

Webinar - 9:30-11:30 a.m.

New Health System Registration Fee

Due to popular demand, IHA now offers a “Health System Registration” option for systems to enroll multiple hospitals in a program. To participate, please select the “Health System” option during registration.

IHA Member Registration Fees

Hospital – \$195 per webinar

New: Health System – \$595 per webinar

Non-IHA Member Registration Fees

Hospital – \$395 per webinar

New: Health System – \$1,195 per webinar

Registration Examples

Hospital Registration: A hospital registering for this program can connect an unlimited number of internal units or departments at that specific location only.

Example: Hospital A registers for the program and shares connection information with multiple internal units or departments.

Note: Hospital A cannot share the webinar with any other hospital, even if they are part of the same health system.

Health System Registration: A health system registering for this program can connect an unlimited number of units or departments within their corporate office(s) and any affiliated hospitals within their health system.

Example: Health System B registers for the program and shares connection information with all their affiliated hospitals and within their corporate office(s). **Note:** Health System B cannot share webinar information outside of their system.

Important Notice: Individuals connecting to the webinar from an organization that did not register will be billed the full registration fee.

Navigating the ever-changing regulatory requirements for acute care hospitals is a critical and challenging task. With the Centers for Medicare & Medicaid Services (CMS) continually updating Conditions of Participation (CoPs), it's important that hospital leaders and compliance professionals have the most current information. The latest CoP manual for acute care hospitals, issued in April, spans over 475 pages, and includes detailed survey protocols, regulations and interpretative guidelines.

To support your CoP compliance efforts, IHA is offering a comprehensive five-part webinar series led by nationally recognized Medicare CoP expert Nancy Ruzicka, B.S., RPh, MBA, MJ, CHC. The series will provide actionable compliance strategies and vital resources tailored to the State Operations Manual Appendix A. You'll learn about recent revisions and understand the most frequently cited standards for Illinois acute care hospitals to enhance compliance.

The series will cover several topics, including:

- Frequently cited CoPs
 - Patient rights including a safe environment
 - Physical environment
 - Nursing services
 - Emergency preparedness
- Regulatory changes
 - Infection prevention program
 - Antibiotic stewardship program
 - Discharge planning
 - Quality Assurance and Performance Improvement (QAPI)

Part 4: Quality Improvement and Physical Environment

This session will cover Quality Assurance and Performance Improvement (QAPI), physical environment and maintenance, and emergency preparedness.

Topics:

- QAPI
- Physical environment and maintenance
- Emergency preparedness

Gain insights into these key areas to ensure your hospital's operations are aligned with regulatory standards and best practices.

At the conclusion of this program, participants will be able to:

- Assess and implement federal requirements and best practices for QAPI to drive continuous improvement.
- Understand regulatory requirements for physical environment maintenance and emergency preparedness.

This program is designed for hospital leaders and staff responsible for CoP compliance, including those in:

- Administration (CEOs, COOs, CMOs, CNOs)
- Compliance, accreditation and regulation
- Quality improvement
- Risk management
- Infection prevention
- Radiology
- Rehabilitation
- Legal affairs
- Health information management
- Diagnostic imaging, laboratory, emergency department, outpatient care, rehabilitation (OT, PT, speech pathology and audiology), operating room and special procedures
- Clinical leadership including physicians, nurses, pharmacists, social workers and dieticians

Nancy M. Ruzicka, BS, RPh, MBA, MJ, CHC
Owner, Ruzicka Healthcare Consulting

A recognized expert, Ruzicka focuses on state and federal rules, regulations and interpretative guidelines. She provides consultation to individual client hospitals, nursing facilities, rural health clinics, physician offices and other Medicare-certified healthcare providers through onsite mock surveys, remote consultation and interpretation of Medicare CoPs. Ruzicka also provides education on federal regulations throughout the nation to multiple state hospital associations. She has served as content expert and editor for regulatory client hospital education for Lammico, a medical malpractice insurance company.

Ruzicka previously worked as the Compliance and Integrity Officer at MercyOne Des Moines Medical Center and Director of Regulatory Compliance at UnityPoint Health, Des Moines. She has more than 20 years of experience with the Iowa Department of Inspections and Appeals. While working for the State of Iowa, she surveyed hospitals, critical access hospitals, psychiatric hospitals, intermediate care facilities for developmentally disabled, nursing homes and other Medicare-certified entities. Ruzicka was responsible for updating state hospital licensing regulations, which had not been updated since the early 1970s.

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