

# Medical Alliance Insurance Company

An Illinois Health and Hospital Association Company

## 2025 Online Risk and Patient Safety Education Program

Medical Alliance Insurance Company (MAIC) has partnered with Med-IQ to offer risk management continuing education courses. CME and premium discount opportunities can be accessed through [our website](#), and will also be emailed to you via Med-IQ Focus case studies.

### Program Courses

- Strategies for Preventing and Managing Patient Dismissals
- Avoiding Misconduct Allegations: Chaperone, Documentation, and Communication Strategies
- Enhancing Communication to Optimize Care Coordination
- Healthcare Documentation: Ensuring Compliance and Mitigating Risks
- The Boarding Crisis: Clinician Perspectives and Proactive Risk Management Strategies

### Focus

You have been subscribed to earn up to 6 hours of *AMA PRA Category 1 Credits*™ from the Med-IQ Focus emailed case studies! Emails will arrive quarterly and will link you to your Med-IQ account where you can complete the test to earn the credit.

If you are not receiving the emails, log in to your Med-IQ account and select **My Account** from the Menu button in the upper right. The **Manage Alerts** tab displays a list of email alerts available to you.

Please Note:

The course, *The Boarding Crisis*, is required to be completed by MAIC-insured physicians employed by SIH working in the ED.

Through our partnership with Med-IQ, under the MAIC Risk Advantage program, physicians can earn up to an 8% discount on their renewing MAIC premium by **completing only the assigned program courses and Med-IQ Focus case studies.** For each online program course completed, the physician will earn a 1% discount up to a maximum of 4% for completed courses. The remaining 4% discount can be achieved by completing a total of 16 Med-IQ Focus case studies.

To obtain further information on the MAIC Risk Advantage<sup>SM</sup> program and additional credit opportunities, click here [MAIC Risk Advantage<sup>SM</sup>](#) or contact Mary Stankos at [mstankos@team-ih.org](mailto:mstankos@team-ih.org).

### Program Access

1. Go to [MAIC Risk Advantage<sup>SM</sup>: Med-IQ On-line Courses](#)
2. **Returning Users** - Sign in with your username/email address and the password you previously used to access your Med-IQ courses.
  - If you cannot remember your password, click the [Forgot your password](#) link to have it reset.

**New Users** - If this is your first time logging in, select the **Create an account** link at the top of the page and complete the registration process.

### Need Username/Password or Technical Assistance

- Call 888-315-4356
- [Click here to have a password reset link emailed to you](#)
- Email [support@med-iq.com](mailto:support@med-iq.com)
- Click the Help button on the upper right of your screen from any course page!

Med-IQ is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Med-IQ is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation

# Med-IQ